Family Member Number: FMN

DATE

HOH_NAME ADDR_LINE_1 ADDR_LINE_2 CITY, STATE ZIP



Dear Applicant:

This letter has important information your family needs to know about your child's Healthy Families coverage! Major changes will occur to the Healthy Families Program as a result of the 2012/2013 State Budget. All children enrolled in the Healthy Families Program will eventually be enrolled in the Medi-Cal Program. Children will move to Medi-Cal in four phases over a one year time period. The first group will move to Medi-Cal no sooner than January 1, 2013 Your child will not lose his or her health, dental and vision coverage. Medi-Cal provides the same if not more benefits through Medi-Cal health plans and doctors.

Next Steps

Healthy Families will send you at least three more letters about the move. The Healthy Families letters will tell you when your child will move to Medi-Cal and any other information you need to know.

Nothing is Happening Right Away, So Continue to Make Your Healthy Families Monthly Premium Payments

Continue to pay your monthly premiums to keep your child enrolled in the Healthy Families Program. If you do not make premium payments in full for two months in a row, your child will be disenrolled from the Healthy Families Program and may need to re-apply for health coverage. If you pay your premiums through electronic fund transfers or through an automatic credit card payment, Healthy Families will discontinue those payments when your child is disenrolled from Healthy Eamilies and enrolled into Medi-Cal. A confirming notice will be sent to you.

What you have to do

There is nothing that you must do. Please remember to:

- Pay your premiums;
- · Respond to your Annual Eligibility Review; and
- Notify the Healthy Families Program of an address change.

Questions?

If you have more questions about Healthy Families, call 1-866-848-9166, Monday to Friday, 8 a.m. to 8 p.m., or on Saturday, 8 a.m. to 5 p.m. The call is free. Please read the Frequently Asked Questions on the next page for more information about Medi-Cal.

We will also post information about the move at our website www.healthyfamilies.ca.gov.

Thank you,

Healthy Families Program

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FREQUENTLY ASKED QUESTIONS ABOUT THE HEALTHY FAMILIES MOVE TO MEDI-CAL

What is Medi-Cal?

Medi-Cal is California's Medicaid program that provides medical, dental, and vision benefits. The Medi-Cal Program contracts with managed care plans in some counties and in other counties contracts directly with health care doctors. The Healthy Families Program will send you a letter telling you how you will receive Medi-Cal Benefits.

Will My Child Continue in the Same Health Plan?

In many cases yes. If your Healthy Families health plan also participates in the Medi-Call Program, your child will still continue to receive services through that health plan in Medi-Cal. If your Healthy Families health plan does not participate in Medi-Cal, then based on your county of residence you will either select a new health plan or select a Medi-Cal, doctor.

Will My Child Continue in the Same Dental Plan?

For most children Medi-Cal dental services will not be through a dental plan, but by a dentist that contracts directly with Medi-Cal, except in Los Angeles and Sacramento.

Will My Child Continue in the Same Vision Plan?

No. Medi-Cal provides vision services through Medi-Cal Health Plans and Medi-Cal doctors. You should call your provider and ask of they contract with Medi-Cal.

Will I Have to Pay Monthly Premiums in Medi-Cal?

Depending on income, some families will continue to pay monthly premiums in Medi-Cal. For these families, the monthly premium in Medi-Cal will be \$13 a month for each child with a maximum of \$39 for all children in a family.

Will I Have to Pay Co-Payments?

Yes, however there are only a few and if a family does not have the co-pay at the time of service, the service will not be denied.

What Happens to My Healthy Families Annual Eligibility Review?

Your child will continue to have the same <<insert

ANNUAL_ELIGIBILITY_REVIEW_MONTH>> Annual Eligibility Review (AER) date. Medical will contact you to renew your child's coverage prior to that date.

Why is the Healthy Families Program Changing?

The California 2012/2013 State Budget bill made major changes to the Healthy Families Program and moves the children into the Medi-Cal Program. Healthy Families will begin moving children to the Medi-Cal Program over a one year period. The first group of children will not move any sooner than January 1, 2013. The move could happen later than that date.

If you have questions about the Medi-Cal Program or its benefits, call Health Care Options at 1-800-430-4263 or TDD/TTY at 1-800-430-7077

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